

### Who we are

IQuest Internet, LLC, provides a comprehensive range of Internet solutions for eBusinesses, online service providers and residential customers. IQuest's Internet solutions consistently help businesses increase their productivity and profitability. IQuest offers a complete line of customized programs to ensure seamless services for our customers. Our strong partnerships with leading telecommunications and networking companies ensure that our customers can take advantage of the most advanced Internet technology. And, customer support is available 24 hours a day, 7 days a week.

### Services

"state of the art solutions"

#### Server Colocation

IQuest enables customers to save money and resources by maintaining their own equipment, facility, and local access. IQuest can house businesses' equipment in IQuest's secure, environmentally controlled Data Center, with direct network connectivity to its diverse Internet backbone. Quite simply, businesses can outsource the responsibility for all of their components to IQuest while retaining control over the administration of their equipment, content and applications.

#### Leased Lines

IQuest's leased line service provides a direct connection between businesses' corporate data networks and the Internet. From FT1/T1, DS-3, OC-3 to a Gigabit service, our customers receive a full-value Internet connection for the most intense Web applications.

#### Managed Services

This service offers businesses fully managed Internet service connectivity solutions – providing convenience, reliability, cost reduction and technical expertise.

#### Broadband Wireless – IQuest Hot Spots

This powerful new tool gives businesses the speed they need to work more effectively as they access the Internet without telephone lines or satellites.

#### Commercial E-mail Server

IQuest's turn-key e-mail server solutions take the headache out of e-mail administration, offering enhanced reliability and keeping system administrators out of "fire drill" mode.

#### E-mail Virus Scanning and SPAM Control

Systems can be reliably protected with IQuest's e-mail virus scanning and SPAM tagging services. Whether individuals or businesses have their own e-mail server or utilize ours, IQuest can provide the protection users need.

#### Disaster Recovery – Business Continuation Services

IQuest can help businesses develop a business continuity plan. We understand the importance of protecting data and systems. We have the expertise and business associates in other professional fields to help businesses put together a complete business solution. Business leaders will be able to rest easy knowing that should adversity strike, their business will continue to support those who depend on it.

#### Dialup Access

Recommended for home users, small offices, business travelers or anyone linking to the Internet for the first time, dialup access offers many attractive features – such as unlimited usage, personal web storage, national roaming and tech support – at highly competitive prices.

#### Business ISDN

ISDN gives small to medium businesses the clarity and speed of digital technology. IQuest's state-of-the-art digital net servers provide businesses the most reliable and solid ISDN connections available.

#### Digital Subscriber Line (DSL)

Home or small business connections can receive enhanced speed and flexibility with DSL on their existing phone line. DSL enables faster transfer of data, graphics, audio and video. And with IQuest DSL, individuals can talk on the telephone while online.

#### Web Hosting

IQuest's Web hosting services – with a wide range of Web site management features and solutions – help businesses increase performance, enhance reliability and reduce capital costs.

#### Virtual Private Networks (VPN)

Virtual private networks provide employees with secure, private access to corporate data while traveling. Businesses of all sizes receive the security and performance they need with the most reliable and cost-effective infrastructure available.

### Customized Programs

IQuest offers a complete line of customized programs, including: customer premise equipment (CPE) purchasing/leasing options, telco circuit provisioning, domain registration, domain name service (DNS) support, simple mail transport protocol (SMTP) services, Usenet feeds, and 24/7 network monitoring and support.

### Our Network

IQuest's network offers more direct data paths, routing options and peering points to transport data to its destination with fewer delays. This provides the reliability and performance companies need to keep their business moving forward.

Our round-the-clock network operations center, located at our Indianapolis facility, is staffed by highly trained personnel who constantly monitor our Internet network and connections. Our staff monitors the network closely to spot and correct a problem long before it has any impact on our customers.

### Strategic partners

**IQuest delivers the latest technology to customers by forging partnerships with industry leaders:**

Akamai	Mirapoint	MicroSoft
AT&T	Nortel Networks	HSPComplete
Cinergy Networks	SBC	Exact Target
Cisco Systems	Sophos Anti-Virus	Level3
Meta Switch	Sun Microsystems	Dell Inc.
CommWorks – a 3Com Company	Arkeia Backup Services	Indiana Fiber Works
Extreme Networks	Time Warner Telecom	Slipstream Data
MCI WorldCom	US Signal	Sprint
Indiana Fiber Networks	Skyline Communications	Techpoint

### Contact information

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